



Green Plan 2026–2029

Odiham & Old Basing Health Centre

Sustainability Strategy

Executive Summary

Odiham & Old Basing Health Centre is committed to delivering high-quality, patient-centred healthcare in a manner that is environmentally responsible, socially sustainable and economically efficient. This Green Plan sets out the practice's strategic approach to reducing its environmental impact while supporting the NHS ambition to become the world's first net zero health service.

Although general practice is not currently subject to the same statutory Green Plan requirements as NHS trusts, the practice recognises its responsibility to contribute to national and local sustainability objectives. This document demonstrates our commitment to continuous improvement and provides evidence of good governance in support of the Care Quality Commission (CQC) Well-led key question, the NHS Net Zero ambition and the expectations of our Integrated Care Board (ICB).

This Green Plan establishes a practical and proportionate framework for embedding environmental sustainability into the daily operation of both the Odiham and Old Basing practice sites. It aligns sustainability with existing governance arrangements, quality improvement programmes, estates management, procurement processes and clinical service delivery, ensuring that environmental considerations are incorporated into organisational decision-making without compromising patient safety or the quality of care.

The plan focuses on key areas where the practice can make meaningful and measurable improvements, including:

- Reducing energy consumption and associated carbon emissions.
- Improving waste management and increasing recycling.
- Reducing paper usage through digital transformation.
- Promoting sustainable procurement and responsible purchasing.
- Embedding environmentally sustainable clinical practices where clinically appropriate.
- Improving staff awareness, engagement and ownership of sustainability initiatives.



- Enhancing organisational resilience to the impacts of climate change.

Recognising the scale and resources of a two-site GP practice, this Green Plan adopts a proportionate and achievable approach. It focuses on realistic improvements that can be integrated into existing operational processes while maintaining compliance with statutory requirements, infection prevention and control standards, health and safety legislation and NHS contractual obligations.

Clear governance arrangements have been established to oversee delivery of this plan. Responsibility rests with the Practice Partners, supported by the Practice Management Team and the Facilities Manager, acting as the Green Lead. Progress will be monitored through measurable objectives, annual action plans and key performance indicators (KPIs), with formal review taking place annually to ensure the plan remains effective, relevant and aligned with emerging NHS guidance and local priorities.

By implementing this Green Plan, Odiham & Old Basing Health Centre aims not only to reduce its environmental footprint but also to strengthen organisational resilience, improve operational efficiency and demonstrate leadership in delivering sustainable primary care. The practice is committed to fostering a culture in which environmental sustainability becomes an integral part of everyday decision-making, supporting better outcomes for patients, staff, the wider community and future generations.

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1. Purpose

Odiham & Old Basing Health Centre is committed to supporting the NHS ambition to deliver a more sustainable healthcare system by reducing the environmental impact of its activities while continuing to provide safe, effective and high-quality patient care.

This Green Plan sets out the practice's strategic approach to environmental sustainability for the period 2026–2029. It establishes a framework for improving environmental performance across both practice sites, embedding sustainability into everyday operations and ensuring that environmental considerations form part of decision-making, quality improvement and organisational governance.

Although GP practices are not currently subject to the same statutory Green Plan requirements as NHS trusts, the practice recognises its responsibility to contribute to the NHS Net Zero ambition and to support the wider sustainability objectives of NHS England and the local Integrated Care Board (ICB). This plan demonstrates the practice's commitment to continuous improvement and provides evidence of good governance in support of the Care Quality Commission (CQC) Well-led key question.

The objectives of this Green Plan are to:

- Reduce the environmental impact of practice operations.
- Improve the efficient use of energy, water and other natural resources.
- Minimise waste and increase opportunities for reuse and recycling.
- Encourage sustainable procurement and responsible purchasing.
- Promote sustainable travel and reduce unnecessary carbon emissions.
- Support environmentally sustainable clinical practice where clinically appropriate.
- Increase staff awareness and engagement with sustainability initiatives.
- Establish measurable objectives and monitor progress through annual review.



This Green Plan applies to all employees, partners, contractors and individuals working on behalf of the practice across both the Odiham and Old Basing sites. It should be read alongside the practice's Health and Safety Policy, Business Continuity Plan, Infection Prevention and Control Policy.

Responsibility for the implementation and oversight of this Green Plan rests with the Practice Partners, supported by the Practice Management Team and the nominated facilities manager acting as the Green Lead. Progress against the action plan will be reviewed at least annually, with outcomes reported through the practice governance framework and the plan updated as required to reflect changes in legislation, NHS guidance and local priorities.

By adopting this Green Plan, Odiham & Old Basing Health Centre demonstrates its commitment to delivering environmentally responsible healthcare while maintaining the highest standards of patient safety, quality of care and organisational resilience.

2. Scope

This Green Plan applies to all activities undertaken by Odiham & Old Basing Health Centre and covers both practice sites. It provides the framework through which environmental sustainability is considered in the delivery of primary care services, the management of estates and facilities, procurement, and day-to-day operational decision-making.

The plan applies to all individuals working on behalf of the practice, including GP partners, salaried GPs, nurses, healthcare assistants, pharmacists, administrative staff, reception staff, management, temporary workers, students and contractors. It also extends to suppliers and service providers where the practice is able to influence environmental performance through procurement and contract management.

The scope of this Green Plan includes, but is not limited to:

- Energy management and reduction of carbon emissions.
- Water conservation and efficient resource use.
- Waste management, recycling and the appropriate segregation of clinical and non-clinical waste.
- Sustainable procurement and responsible purchasing.
- Digital transformation and reduction in paper consumption.
- Environmentally sustainable clinical practice where clinically appropriate.
- Maintenance and management of practice buildings and grounds.
- Staff engagement, education and awareness of environmental sustainability.



- Climate resilience and business continuity planning.

The practice recognises that some aspects of environmental performance are influenced by landlords, NHS Property Services, commissioned contractors, utility providers and other external organisations. Where direct control is limited, the practice will work collaboratively with these organisations to encourage improvements and promote sustainable solutions wherever reasonably practicable.

This Green Plan does not replace existing statutory obligations relating to health and safety, infection prevention and control, waste management or environmental legislation. Instead, it complements these arrangements by embedding sustainability principles into existing governance processes and quality improvement activities.

Implementation of this plan will be proportionate to the size, resources and operational requirements of a two-site GP practice. Sustainability initiatives will always be balanced with the need to maintain safe, effective and accessible patient care, ensuring that environmental improvements do not compromise clinical quality, patient safety or regulatory compliance.

The scope of the Green Plan will be reviewed annually, or sooner if there are significant changes to legislation, NHS guidance, practice operations or organisational priorities. The review will ensure that the plan remains relevant, achievable and aligned with local and national sustainability objectives.

Practice Profile

Odiham & Old Basing Health Centre is a two-site NHS GP practice providing high-quality primary care services to a diverse local population across Hampshire. The practice is committed to delivering safe, effective and sustainable healthcare while supporting the NHS Net Zero ambition and minimising the environmental impact of its operations.

The practice operates from two sites and provides a comprehensive range of primary care services, working collaboratively with the local Primary Care Network (PCN), Integrated Care Board (ICB), community services and other healthcare partners. Sustainability is considered alongside patient care, operational efficiency and financial stewardship when planning services, managing estates and procuring goods and services.

Responsibility for the implementation and oversight of this Green Plan rests with the Practice Management Team, with support from the Green Lead and all members of staff. Environmental sustainability is embedded within governance arrangements, with opportunities for



improvement identified through routine audits, risk assessments, procurement reviews and staff engagement.

Progress against the objectives within this Green Plan is monitored throughout the year and formally reviewed at least annually. The practice is committed to continuous improvement and will update its priorities in response to changes in national NHS guidance, local initiatives and emerging best practice, ensuring actions remain proportionate to the size and activities of a two-site GP practice.

Strategic Context

Odiham & Old Basing Health Centre recognises that climate change is one of the greatest challenges facing health and care services. As an NHS primary care provider, the practice is committed to supporting the ambitions set out in the NHS Net Zero strategy by reducing its environmental impact while continuing to deliver safe, effective and patient-centred care.

The practice acknowledges that sustainability is intrinsically linked to improving population health, reducing health inequalities and making the best use of NHS resources. Environmental considerations are incorporated into strategic planning, operational decision-making and service development where appropriate, ensuring that sustainability complements quality improvement, patient safety and financial resilience.

The Practice Management Team provides strategic oversight of the Green Plan, with day-to-day coordination led by the nominated Green Lead. All staff have a role in supporting sustainable working practices through responsible use of energy and resources, waste reduction, sustainable procurement and promoting environmentally conscious behaviours within the workplace.

The practice works collaboratively with the Hampshire and Isle of Wight Integrated Care Board (ICB), Primary Care Network (PCN), NHS England and other partner organisations to identify opportunities for improving sustainability across estates, travel, prescribing, procurement and digital transformation. Where practical and proportionate, the practice will adopt initiatives that contribute to reducing carbon emissions while maintaining high standards of patient care.

Progress against the Green Plan objectives is monitored through the practice governance framework and reviewed annually, or sooner where significant organisational or legislative changes occur. Performance is assessed through audits, action plans, staff feedback and review



of key environmental indicators, ensuring the practice remains committed to continual improvement and alignment with national NHS sustainability priorities.

Governance

Odiham & Old Basing Health Centre has established governance arrangements to ensure environmental sustainability is embedded within the practice's leadership, decision-making and continuous improvement processes. Responsibility for the Green Plan sits within the practice's existing governance framework and is overseen by the Practice Management Team, ensuring sustainability is considered alongside patient safety, quality improvement, financial management and regulatory compliance.

A nominated Green Lead is responsible for coordinating the implementation of the Green Plan, monitoring progress against agreed objectives and reporting updates to the Practice Management Team. The Green Lead works collaboratively with clinicians, administrative staff, estates and facilities personnel, and external partners to identify opportunities for reducing the practice's environmental impact.

All members of staff share responsibility for supporting sustainable working practices. Staff are encouraged to contribute ideas for improvement, comply with environmental policies and procedures, and participate in initiatives that reduce waste, improve energy efficiency and promote sustainable ways of working. Sustainability awareness is incorporated into staff communications and, where appropriate, induction and ongoing training.

The practice integrates sustainability into existing governance processes by considering environmental impacts during procurement decisions, estate management, service redesign and business planning. Risks and opportunities relating to environmental sustainability are managed through existing risk management arrangements and reviewed as part of the practice's annual planning cycle.

Progress against the Green Plan is monitored through regular review of action plans, audits, utility consumption, waste management arrangements and other relevant environmental indicators. Performance is reviewed at least annually by the Practice Management Team, with priorities updated to reflect changes in NHS guidance, legislation, local initiatives and organisational objectives. This approach ensures continual improvement and supports the practice's contribution towards the NHS Net Zero ambition while maintaining safe, effective and high-quality patient care.



Environmental Baseline

Odiham & Old Basing Health Centre recognises the importance of understanding its current environmental impact as the foundation for setting realistic sustainability objectives and measuring future progress. As a two-site GP practice, the environmental baseline provides an overview of the practice's key sources of carbon emissions, resource consumption and waste generation.

The practice's principal environmental impacts arise from energy consumption within both buildings, water usage, waste management, procurement of goods and services, staff and patient travel, digital infrastructure and the prescribing of medicines. While recognising that some environmental impacts are inherent in the delivery of safe healthcare, the practice is committed to identifying opportunities to reduce emissions and improve resource efficiency wherever practical.

The practice monitors environmental performance using available data, including utility consumption, waste collection records, procurement information and operational activity. Where baseline data is incomplete or unavailable, the practice will work with landlords, utility providers, contractors and NHS partners to improve data quality and establish meaningful performance measures over time.

Environmental risks and opportunities are reviewed through the practice's governance arrangements and incorporated into business planning where appropriate. Priority areas for improvement include:

- Reducing electricity, gas and water consumption.
- Improving waste segregation and increasing recycling.
- Encouraging sustainable procurement and reducing unnecessary purchasing.
- Promoting digital communication to minimise paper consumption.
- Supporting sustainable travel for staff and patients where practical.
- Identifying opportunities to improve the environmental performance of the practice estate.

The environmental baseline will be reviewed annually to monitor trends, measure progress against the Green Plan and identify new opportunities for carbon reduction and environmental improvement. This approach enables the practice to establish achievable targets, demonstrate



continual improvement and support the NHS commitment to achieving Net Zero while maintaining safe, effective and patient-focused care.

Energy Management

Odiham & Old Basing Health Centre is committed to managing energy efficiently across both practice sites to reduce carbon emissions, lower operating costs and support the NHS Net Zero ambition. Energy management forms an integral part of the practice's environmental sustainability programme while ensuring that patient safety, comfort and the effective delivery of clinical services remain the highest priorities.

The Practice Management Team, supported by the Green Lead and facilities staff, is responsible for overseeing energy management arrangements. All staff are expected to contribute by using energy responsibly and following practice procedures designed to minimise unnecessary consumption.

The practice aims to reduce energy use through a range of proportionate measures, including:

- Monitoring electricity and gas consumption and reviewing utility data where available.
- Ensuring heating, ventilation and air conditioning (HVAC) systems operate efficiently and are serviced in accordance with manufacturers' recommendations.
- Maintaining appropriate temperature settings that balance patient comfort, infection prevention requirements and energy efficiency.
- Replacing lighting with energy-efficient LED fittings as part of planned maintenance or refurbishment programmes.
- Installing and making effective use of occupancy sensors, timers and automatic controls where practical.
- Switching off lighting, computers, monitors, printers and other electrical equipment when not in use, where this does not affect patient care or business continuity.
- Purchasing energy-efficient equipment with high energy performance ratings whenever replacement or new procurement is required.
- Encouraging staff to identify and report opportunities to improve energy efficiency across both sites.

Energy performance is monitored through utility consumption data, contractor reports, maintenance records and periodic building inspections. Opportunities for improvement are



identified through routine audits, planned maintenance programmes and staff feedback, with actions incorporated into the practice's Green Plan where appropriate.

Energy management arrangements are reviewed at least annually to assess performance, identify trends and ensure continued alignment with NHS sustainability objectives, statutory requirements and best practice guidance. The practice remains committed to continual improvement, adopting practical and cost-effective measures that reduce environmental impact while maintaining safe, resilient and high-quality healthcare services.

Water Efficiency

Odiham & Old Basing Health Centre is committed to using water responsibly across both practice sites, recognising that efficient water management contributes to environmental sustainability, reduces operating costs and supports the NHS Net Zero ambition. Water conservation measures are implemented where practical, while ensuring compliance with infection prevention and control (IPC) standards, patient safety requirements and all relevant legislation.

The Practice Management Team, supported by the Green Lead and facilities staff, is responsible for overseeing water efficiency initiatives. All staff are encouraged to use water responsibly and report leaks, faulty fittings or other issues that may result in unnecessary water consumption.

The practice seeks to improve water efficiency through a range of proportionate measures, including:

- Monitoring water consumption where meter data is available and investigating significant or unexpected increases in usage.
- Promptly identifying and repairing leaks, dripping taps, faulty toilets and other plumbing defects.
- Maintaining plumbing systems and water services in accordance with statutory requirements and planned maintenance schedules.
- Installing water-efficient taps, dual-flush toilets and other water-saving fixtures where replacement or refurbishment opportunities arise.
- Ensuring taps are not left running unnecessarily and encouraging responsible water use by staff and contractors.
- Incorporating water efficiency considerations into future building improvements and equipment replacement programmes where practical.



- Balancing water conservation with the requirements for hand hygiene, cleaning, decontamination and infection prevention to ensure patient and staff safety is never compromised.

Water performance is reviewed through utility data, maintenance records, contractor reports and routine premises inspections. Any issues identified are incorporated into the practice's maintenance programme or Green Plan action plan as appropriate.

The practice reviews its water management arrangements at least annually to assess performance, identify opportunities for improvement and ensure continued compliance with environmental and healthcare standards. Through continual monitoring and practical improvements, Odiham & Old Basing Health Centre aims to reduce unnecessary water consumption while maintaining safe, effective and high-quality healthcare environments across both sites.

Waste & Recycling

Odiham & Old Basing Health Centre is committed to minimising waste generation and maximising opportunities for reuse and recycling across both practice sites. Effective waste management supports environmental sustainability, reduces disposal costs, ensures compliance with environmental legislation and contributes to the NHS Net Zero ambition, while maintaining the highest standards of infection prevention, patient safety and confidentiality.

The Practice Management Team, supported by the Green Lead and designated waste contractors, is responsible for overseeing waste management arrangements. All staff are responsible for correctly segregating waste, following local procedures and ensuring that waste is disposed of safely and in accordance with current legislation and NHS guidance.

The practice applies the waste hierarchy by seeking to:

- Reduce waste generation wherever possible.
- Reuse items where safe, appropriate and compliant with infection prevention requirements.
- Recycle suitable materials through approved recycling streams.
- Recover value from waste where appropriate.
- Dispose of residual waste safely through authorised waste contractors.



Waste streams managed by the practice include general waste, mixed recycling, confidential waste, clinical waste, offensive waste, pharmaceutical waste, sharps and waste electrical and electronic equipment (WEEE). All waste is segregated using nationally recognised colour-coded containers and disposed of in accordance with current healthcare waste legislation and best practice guidance.

To improve environmental performance, the practice will:

- Promote accurate waste segregation to minimise unnecessary disposal of recyclable or non-clinical waste as clinical waste.
- Encourage reduction in paper use through digital communication and electronic record management.
- Recycle paper, cardboard, plastics, cans, toner cartridges, batteries and electrical equipment where appropriate facilities exist.
- Work with approved waste contractors to maximise recycling opportunities and ensure legal compliance.
- Review procurement practices to reduce unnecessary packaging and single-use products where clinically appropriate.
- Raise staff awareness through induction, training and regular communications on correct waste segregation and recycling practices.

Waste management performance is monitored through contractor reports, waste transfer documentation, internal audits, incident reporting and routine inspections. Findings are reviewed by the Practice Management Team and incorporated into the Green Plan action plan to support continual improvement.

Waste and recycling arrangements are formally reviewed at least annually, or sooner if legislation, NHS guidance or operational requirements change. Through effective governance, staff engagement and ongoing monitoring, Odiham & Old Basing Health Centre is committed to reducing waste, increasing recycling rates and supporting the delivery of environmentally sustainable primary care across both practice sites.

Procurement

Odiham & Old Basing Health Centre recognises that procurement has a significant influence on the environmental impact of healthcare services. The practice is committed to procuring goods, services and equipment in a responsible, sustainable and cost-effective manner that supports



the NHS Net Zero ambition while ensuring value for money, patient safety and continuity of care.

The Practice Management Team is responsible for overseeing procurement arrangements, with purchasing decisions made in accordance with the practice's financial governance, standing orders and procurement procedures. Environmental sustainability is considered alongside quality, clinical suitability, regulatory compliance, supplier reliability and whole-life value when selecting products and services.

Where practical and proportionate, the practice will:

- Purchase products that are durable, energy-efficient and designed to minimise environmental impact throughout their lifecycle.
- Consider suppliers' environmental credentials, sustainability policies and packaging reduction initiatives where these form part of the procurement process.
- Prioritise products with recycled or recyclable content where clinically appropriate.
- Reduce unnecessary purchasing through effective stock management and inventory control to minimise waste and expired items.
- Consolidate orders where practical to reduce transport emissions and packaging waste.
- Encourage suppliers to minimise packaging and utilise recyclable or reusable materials where available.
- Support the transition to digital systems and electronic documentation to reduce paper consumption.
- Ensure all procurement decisions continue to meet NHS standards, infection prevention requirements and relevant legislation.

The practice will continue to review opportunities to reduce the use of single-use products where safe alternatives exist and where changes do not compromise patient safety, infection prevention or clinical effectiveness. Procurement decisions relating to estates, equipment and facilities will also consider opportunities to improve energy efficiency, water conservation and long-term environmental performance.

Procurement activity is monitored through routine financial controls, stock management processes, supplier performance reviews and feedback from staff. Opportunities for improvement are identified through regular review of purchasing practices, contract renewals and changes in NHS guidance or market availability.

Procurement arrangements are formally reviewed at least annually as part of the Green Plan governance process. The practice remains committed to continually improving its purchasing



practices, working with suppliers and NHS partners to reduce environmental impact while maintaining high-quality, safe and sustainable healthcare services across both practice sites.

Digital Working

Odiham & Old Basing Health Centre recognises that digital technology plays an important role in delivering sustainable, efficient and patient-centred healthcare. The practice is committed to making appropriate use of digital solutions to reduce its environmental impact, improve operational efficiency and enhance access to services, while maintaining information governance, cybersecurity and patient confidentiality.

The Practice Management Team is responsible for overseeing digital transformation and ensuring that digital working supports both the delivery of high-quality patient care and the objectives of the practice's Green Plan. All staff are expected to use digital systems responsibly, comply with information governance requirements and adopt paper-light working practices wherever clinically appropriate.

The practice promotes sustainable digital working by:

- Maximising the use of electronic patient records and digital clinical systems to minimise paper-based processes.
- Using secure NHS digital platforms for communication, document sharing and collaboration where appropriate.
- Encouraging electronic correspondence, online forms and digital document storage to reduce printing and paper consumption.
- Promoting online patient services, including appointment booking, prescription requests and access to medical records, where appropriate.
- Supporting the use of remote consultations, telephone consultations and video consultations when clinically suitable and in line with patient choice, reducing unnecessary travel for patients and staff.
- Configuring printers to default to double-sided and black-and-white printing wherever practical.
- Purchasing energy-efficient IT equipment and extending the lifespan of devices through maintenance, repair and responsible replacement programmes.
- Ensuring obsolete IT equipment is securely disposed of or recycled through approved waste management arrangements in accordance with data protection and environmental legislation.



The practice recognises that digital inclusion remains important and will continue to provide alternative methods of access for patients who are unable or choose not to use digital services, ensuring equitable access to healthcare for all members of the community.

Digital working arrangements are monitored through system usage, paper consumption, procurement records, staff feedback and routine governance reviews. Opportunities for improvement are identified through audits, technology upgrades and changes in NHS guidance.

This section is reviewed at least annually as part of the Green Plan review process. Odiham & Old Basing Health Centre is committed to continually improving its use of digital technology to support environmentally sustainable healthcare while maintaining safe, secure, accessible and high-quality services across both practice sites.

Sustainable Prescribing

Odiham & Old Basing Health Centre recognises that prescribing contributes significantly to the NHS carbon footprint. The practice is committed to supporting sustainable prescribing by ensuring medicines are prescribed safely, effectively and in accordance with national and local clinical guidance, while reducing unnecessary waste and minimising environmental impact without compromising patient care.

Clinical responsibility for prescribing rests with the GP Partners, prescribing clinicians and practice pharmacists, supported by the wider clinical team. Prescribing decisions are based on clinical need, evidence-based practice, patient preference and cost-effectiveness, with environmental considerations taken into account where clinically appropriate.

The practice supports sustainable prescribing by:

- Prescribing medicines in accordance with national guidance, local formulary recommendations and best clinical practice.
- Undertaking regular medication reviews to ensure medicines remain appropriate, effective and necessary.
- Reducing unnecessary prescribing and avoiding over-ordering of repeat medications.
- Supporting patients to order only the medicines they require, helping to minimise medicine waste.
- Encouraging patients to return unused or expired medicines to community pharmacies for safe disposal and advising that medicines should never be disposed of in household waste or flushed into wastewater systems.



- Promoting the appropriate use of self-care and non-pharmacological interventions where clinically suitable.
- Supporting antimicrobial stewardship by prescribing antibiotics responsibly in line with national guidance to help reduce antimicrobial resistance.
- Considering lower-carbon treatment options where these are clinically appropriate, evidence-based and supported by NHS guidance, including the use of lower global warming potential inhalers where suitable and agreed with the patient.
- Working collaboratively with community pharmacists, the Primary Care Network (PCN) and the Integrated Care Board (ICB) to optimise prescribing quality and sustainability.

The practice monitors prescribing performance through routine prescribing audits, medication safety reviews, medicines optimisation initiatives and benchmarking against local and national indicators. Opportunities for improvement are identified through audit findings, clinical meetings, Medicines Optimisation Team feedback and updates to national guidance.

Sustainable prescribing arrangements are reviewed at least annually as part of the practice's clinical governance and Green Plan review process. Odiham & Old Basing Health Centre is committed to continually improving prescribing practices that support high-quality patient care, reduce medicines waste and contribute to the NHS ambition of achieving Net Zero while maintaining safe, effective and evidence-based healthcare.

Biodiversity

This section describes the practice's policy, responsibilities, arrangements, monitoring arrangements and continuous improvement activities relating to biodiversity. Actions are proportionate to a two-site GP practice and reviewed annually.

This section describes the practice's approach to protecting and supporting biodiversity across both practice sites. The practice recognises that healthcare premises can contribute positively to local biodiversity through the responsible management of outdoor spaces, planting and environmental resources.

Policy and responsibilities

The practice is committed to maintaining its sites in a way that supports local wildlife and biodiversity where reasonably practicable. Biodiversity considerations will be incorporated into relevant facilities, grounds maintenance and environmental improvement decisions.

The **Facilities/Health & Safety Lead** will have oversight of biodiversity actions, working with the Practice Manager, staff and relevant contractors where appropriate. Responsibilities include



identifying opportunities for improvement, monitoring actions and ensuring that biodiversity considerations are incorporated into relevant site and grounds-management decisions.

Arrangements

The practice will take proportionate steps to support biodiversity across the Odiham and Old Basing sites, including, where appropriate:

- Maintaining existing trees, shrubs, planted areas and other suitable habitats.
- Considering the use of **native, pollinator-friendly plants** when new planting or replacement planting is required.
- Avoiding unnecessary use of pesticides, herbicides and other chemicals where alternative approaches are reasonably practicable.
- Considering wildlife and seasonal impacts when arranging grounds maintenance.
- Keeping outdoor areas tidy, safe and accessible while retaining suitable areas that can provide habitats for insects and other wildlife where this does not conflict with patient, staff or building safety.
- Considering biodiversity when undertaking building, landscaping or external improvement works.
- Working with external grounds-maintenance contractors to encourage environmentally responsible practices where practicable.
- Encouraging staff awareness of the importance of biodiversity and the role that healthcare organisations can play in supporting local environmental improvements.

Monitoring arrangements

Biodiversity measures will be reviewed **annually** as part of the Green Plan review. The practice will consider:

- The condition and use of outdoor/green spaces at both sites.
- Opportunities for additional planting or habitat improvements.
- Grounds-maintenance practices and the use of chemicals.
- Any relevant biodiversity actions arising from building or landscaping works.
- Feedback from staff or contractors regarding opportunities to improve biodiversity.

Actions will be recorded within the Green Plan action plan where appropriate, with a named lead and target date.

Continuous improvement

The practice will seek to identify realistic opportunities to improve biodiversity over time, taking account of available space, cost, site restrictions, patient and staff safety, and the needs of the



practice. Improvements may include increasing pollinator-friendly planting, improving existing green areas, reducing unnecessary chemical use and incorporating biodiversity considerations into future facilities projects.

Progress will be reviewed annually and actions updated where appropriate to support the practice's wider **Green Plan and NHS Net Zero ambitions**.

Climate Risks

Odiham & Old Basing Health Centre recognises that climate change presents increasing risks to the delivery of safe, effective and resilient healthcare services. The practice is committed to identifying, assessing and managing climate-related risks that may affect patients, staff, premises, equipment, infrastructure and the continuity of primary care services across both practice sites.

Responsibility for considering climate risks sits within the practice's existing governance and risk management arrangements. The Practice Management Team, supported by the Green Lead and relevant staff members, monitors environmental risks and ensures that appropriate mitigation measures are considered and implemented where practical and proportionate.

Key climate-related risks considered by the practice include:

- **Extreme temperatures:** Increased risk of heatwaves affecting patient and staff comfort, vulnerable patient groups, medicine storage requirements and the safe operation of clinical areas.
- **Severe weather events:** Potential disruption caused by flooding, storms, snow, ice or other adverse weather conditions affecting access to the practice, utilities and service continuity.
- **Energy resilience:** Risks associated with interruptions to heating, cooling, electricity or other essential services that support safe healthcare delivery.
- **Water availability and quality:** Potential impacts on water supply, hygiene requirements and infection prevention and control measures.
- **Supply chain disruption:** Risks to the availability of medicines, equipment, consumables and essential services due to climate-related events.
- **Increased demand on healthcare services:** Potential rises in demand associated with heat-related illness, respiratory conditions and other climate-sensitive health impacts.



The practice manages climate risks through existing processes including:

- Business continuity planning and emergency preparedness arrangements.
- Premises risk assessments and planned maintenance programmes.
- Monitoring of building systems, including heating, ventilation and air conditioning where applicable.
- Ensuring appropriate arrangements are in place for medicine storage and clinical equipment protection.
- Reviewing staff guidance and communication arrangements during periods of extreme weather.
- Working with NHS partners, suppliers, contractors and local organisations to support service resilience.

Climate risks are reviewed alongside the significant event reviews, business continuity planning and annual Green Plan reviews. Actions are prioritised according to risk level, available resources and the potential impact on patient safety and service delivery.

The practice will continue to review emerging climate risks, NHS guidance and local resilience requirements to ensure arrangements remain appropriate for a two-site GP practice. Through proactive risk management and continual improvement, Odiham & Old Basing Health Centre aims to maintain resilient, sustainable and high-quality healthcare services in a changing climate.

Business Continuity

Please refer to our business continuity plan found on the HUB.

Training

Odiham & Old Basing Health Centre recognises that staff awareness, knowledge and engagement are essential to achieving the objectives of the practice's Green Plan. The practice is committed to ensuring that staff understand their role in supporting environmental sustainability and are provided with appropriate information, guidance and opportunities to contribute to continuous improvement.

Responsibility for sustainability awareness sits with the Practice Management Team, supported by the Green Lead. All staff have a shared responsibility to support sustainable working practices



within their roles and to identify opportunities to improve environmental performance across both practice sites.

The practice promotes sustainability through:

- Including environmental sustainability awareness within staff induction and ongoing staff communications where appropriate.
- Sharing relevant NHS sustainability guidance, local initiatives and practice improvement actions with staff.
- Encouraging staff to consider the environmental impact of everyday activities, including energy use, waste segregation, procurement and digital working.
- Providing role-specific guidance where required, such as waste management procedures, efficient use of equipment and sustainable working practices.
- Supporting staff involvement in identifying practical improvements that reduce waste, conserve resources and improve sustainability.
- Encouraging attendance at relevant sustainability training, webinars or learning opportunities provided by NHS organisations, the Integrated Care Board (ICB) or other recognised bodies.

The practice recognises that sustainability responsibilities vary between roles and ensures that training and awareness activities remain proportionate to the size and operational needs of a two-site GP practice. Clinical, administrative, managerial and facilities staff are encouraged to understand how their individual actions contribute to reducing the practice's environmental impact.

Training needs and sustainability awareness are monitored through staff feedback, induction processes, team meetings and annual reviews of the Green Plan. Opportunities for further education and improvement are identified through changes in NHS guidance, audit findings and staff suggestions.

Training arrangements are reviewed annually to ensure they remain relevant, effective and aligned with NHS sustainability objectives. Odiham & Old Basing Health Centre is committed to developing a culture where all staff understand their contribution to delivering environmentally responsible, sustainable and high-quality primary care.

Communications

Odiham & Old Basing Health Centre recognises that effective communication is essential to engaging staff, patients, partners and the wider community in supporting environmental



sustainability. The practice is committed to promoting awareness of its Green Plan objectives, sharing progress and encouraging participation in initiatives that support the NHS Net Zero ambition.

Responsibility for sustainability communications sits with the Practice Management Team, supported by the Green Lead. The practice uses existing communication channels to ensure that sustainability messages are proportionate, relevant and accessible for a two-site GP practice.

The practice promotes sustainability through:

- Sharing updates on Green Plan actions, achievements and areas for improvement with staff through team meetings, internal communications and staff noticeboards.
- Encouraging staff feedback, suggestions and ideas for reducing the environmental impact of practice activities.
- Providing clear information to staff regarding sustainable working practices, including waste segregation, energy saving and responsible use of resources.
- Promoting appropriate sustainability messages to patients through practice websites, waiting room displays, newsletters and other patient communication channels where relevant.
- Supporting patient awareness of environmentally responsible healthcare choices, such as appropriate use of digital services, medicine waste reduction and sustainable travel options where practical.
- Working collaboratively with the Primary Care Network (PCN), Integrated Care Board (ICB), NHS partners and suppliers to share learning and support wider sustainability objectives.

Communications will aim to balance environmental messaging with inclusivity, ensuring that patients who may have limited digital access, additional communication needs or different preferences can continue to access information and services effectively.

The effectiveness of sustainability communications is monitored through staff feedback, patient feedback mechanisms, engagement levels and review of communication methods. Feedback is used to identify improvements and ensure messages remain meaningful and accessible.

Communication arrangements are reviewed annually as part of the Green Plan review process. Odiham & Old Basing Health Centre remains committed to maintaining open communication, encouraging shared responsibility and supporting a culture of sustainability across both practice sites.



Performance Indicators

Odiham & Old Basing Health Centre recognises the importance of measuring progress to ensure that sustainability objectives are effectively implemented and contribute towards reducing the environmental impact of the practice. Performance indicators provide a structured approach to monitoring achievements, identifying areas for improvement and supporting continual improvement in line with NHS Net Zero ambitions.

Responsibility for monitoring sustainability performance sits with the Practice Management Team, supported by the Green Lead. Performance indicators are reviewed through the practice's existing governance arrangements and are proportionate to the size, resources and activities of a two-site GP practice.

Where appropriate and where reliable data is available, the practice monitors performance indicators relating to:

- **Energy consumption:** Monitoring electricity and heating usage to identify opportunities for reducing energy consumption and improving efficiency.
- **Water usage:** Reviewing water consumption trends and identifying opportunities to reduce unnecessary use.
- **Waste management:** Monitoring waste streams, recycling arrangements and opportunities to improve segregation and reduce avoidable waste.
- **Procurement:** Reviewing purchasing practices, supplier arrangements and opportunities to consider sustainability within procurement decisions.
- **Digital working:** Monitoring opportunities to reduce paper usage through electronic systems and digital communication.
- **Prescribing:** Reviewing relevant prescribing indicators, medicines optimisation activity and opportunities to reduce medicines waste.
- **Staff engagement:** Gathering feedback and monitoring participation in sustainability initiatives and improvement activities.

The practice uses available data from utility providers, waste contractors, procurement records, clinical audits, internal reviews and staff feedback to assess performance. Where baseline information is not currently available, the practice will work towards improving data collection to support future monitoring and target setting.

Performance against sustainability objectives is reviewed at least annually as part of the Green Plan review process. Findings are used to update action plans, identify priorities and support decision-making regarding future sustainability improvements.



Odiham & Old Basing Health Centre recognises that meaningful progress is achieved through ongoing monitoring, staff involvement and practical improvements. The practice remains committed to reviewing and improving its sustainability performance while maintaining safe, effective and high-quality patient care.

Annual Review

Odiham & Old Basing Health Centre is committed to ensuring that its Green Plan remains a live and effective document that supports continual improvement in environmental sustainability. The Green Plan is formally reviewed at least annually to assess progress, evaluate performance and ensure that actions remain relevant, achievable and proportionate to the needs of a two-site GP practice.

Responsibility for coordinating the annual review sits with the Practice Management Team, supported by the Green Lead. The review considers progress against agreed objectives, available performance data, feedback from staff and any changes to NHS guidance, legislation, local priorities or operational requirements.

The annual review process includes consideration of:

- Progress against Green Plan objectives and action plans.
- Performance indicators relating to energy, water, waste, procurement, digital working and other sustainability areas.
- Findings from audits, inspections, risk assessments and improvement activities.
- Staff feedback, suggestions and engagement with sustainability initiatives.
- Staff wellbeing survey
- Changes in NHS sustainability priorities, including updates relating to the NHS Net Zero ambition.
- Opportunities for further environmental improvements that are practical and appropriate for the practice.

Actions identified through the review are prioritised according to their potential environmental benefit, available resources, financial considerations and impact on patient care. Where objectives have been achieved, the practice will consider opportunities to maintain improvements or set new sustainability goals.

The outcome of the annual review is shared through appropriate practice governance channels, with updates communicated to staff where relevant. The Green Plan will be amended as required to reflect progress, changing circumstances and new opportunities.



Through regular review, monitoring and continuous improvement, Odiham & Old Basing Health Centre will continue to strengthen its approach to sustainability while ensuring the delivery of safe, effective and high-quality healthcare services for patients across both practice sites.

Partner Approval

Odiham & Old Basing Health Centre recognises that effective leadership and senior partner engagement are essential to the successful implementation of the practice's Green Plan. Approval and oversight from the GP Partners ensures that sustainability remains aligned with the practice's strategic priorities, governance arrangements and commitment to delivering safe, high-quality and environmentally responsible healthcare.

The GP Partners, supported by the Practice Management Team, are responsible for reviewing and approving the Green Plan and ensuring that sustainability considerations are appropriately incorporated into practice decision-making. This includes consideration of environmental impacts alongside patient safety, quality improvement, financial sustainability and operational requirements.

Partner approval provides assurance that:

- The Green Plan reflects the aims and objectives of the practice.
- Sustainability responsibilities are appropriately assigned and supported.
- Identified actions are realistic, proportionate and achievable within the resources available to a two-site GP practice.
- Environmental considerations are incorporated into relevant areas including estates, procurement, workforce, digital working and service improvement.
- Progress and challenges are reviewed through established practice governance processes.

The Green Plan is presented to the GP Partners for review and approval and is formally revisited at least annually, or sooner if significant changes occur. Updates, achievements and areas requiring further action are shared through appropriate governance channels to ensure ongoing oversight and accountability.

Through active partner involvement and leadership support, Odiham & Old Basing Health Centre is committed to maintaining a culture of sustainability, continuous improvement and responsible resource management in support of NHS Net Zero ambitions while continuing to provide safe and effective care for patients.



Objective	Action	Lead	Due	KPI / Measure
Energy efficiency	Review energy use and identify reduction opportunities	Facilities / PM	2027–2029	Annual energy review completed
Waste reduction	Improve waste segregation and recycling	Facilities	2027–2029	Waste audits and recycling improvements
Water efficiency	Monitor usage and address leaks promptly	Facilities / PM	2027–2029	Annual water review completed
Sustainable procurement	Consider sustainability in purchasing decisions	Facilities / PM	2027–2029	Procurement review completed
Digital working	Increase paper-light working practices	PM / IT	2027–2029	Reduced printing and paper use
Sustainable prescribing	Support medicines optimisation and reduce waste	Clinical Lead	2027–2029	Prescribing reviews completed
Staff awareness	Promote sustainability training and awareness	Facilities	2027–2029	Sustainability included in staff updates
Climate resilience	Review climate risks and mitigation plans	PM / Facilities	2027–2029	Climate risks reviewed annually
Monitoring & reporting	Track sustainability performance indicators	Facilities / PM	2027–2029	Annual Green Plan review completed
Communication	Share sustainability updates with staff/patients	Facilities/Admin Team Lead	2027–2029	Communications reviewed annually
Staff engagement	Encourage sustainability ideas from staff	Facilities	2027–2029	Staff suggestions reviewed
Suppliers	Review contractor sustainability practices	PM / Facilities	2027–2029	Supplier reviews completed
Continuous improvement	Update actions against NHS Net Zero goals	Management Team	2027–2029	Annual action plan review